



Experienced Senior Product Designer with a strong background in designing and improving enterprise SaaS products. Skilled in creating intuitive, scalable user experiences that simplify complex workflows. Expertise in user research, prototyping, design systems, and cross-functional collaboration. Committed to continuous improvement through user feedback, data-driven insights, and stakeholder engagement.

EXPERIENCE

● EPICOR (DATA INTERCHANGE)

SENIOR UX DESIGNER / PRODUCT DESIGN MANAGER

2021-PRESENT

Designed and improved enterprise SaaS products, enhancing usability and workflow efficiency.

Led user research and usability testing, ensuring feedback directly informs design decisions.

Created detailed UX/UI designs using Figma and component-based design systems.

Developed early-stage concepts, wireframes, and prototypes to solve complex user challenges.

Maintained a continuous feedback loop with stakeholders and users, providing visibility into how their input shapes the product.

● UNIPART DIGITAL

UX/UI DESIGNER AND SCRUM MASTER

2019-2021

Designed and implemented UX/UI for a Warehouse Management System, enhancing operational efficiency.

Led user research, wireframing, prototyping, and testing.

Facilitated Agile processes and managed cross-functional collaboration.

● THOMAS COOK MONEY

SENIOR UI DESIGNER

2018-2019

Developed high-fidelity prototypes and wireframes for a travel fintech platform.

Designed intuitive, customer-focused interfaces using Material Design.

Simplified user flows to enhance engagement and usability.

● THOMAS COOK

FRONT END DEVELOPER | 2016-2018

CERTIFIED SCRUM MASTER | 2010-2016

SENIOR ATG/JAVA DEVELOPER | 2004-2010

NEW MEDIA EXECUTIVE | 2004-2004

PUBLISHING DATABASE EXECUTIVE | 2002-2004

SKILLS

DESIGN

UX/UI design

Wireframing

Prototyping

User research

Usability testing

Design systems

Component-based design libraries

TOOLS

Figma

Adobe Creative Suite

Balsamiq

DEVELOPMENT

Html

Css / Scss

Javascript

Jquery

Basic Java

Github

CERTIFICATIONS

Professional Diploma In UX Design

Certified ScrumMaster

HNC Civil Engineering